

COMPLAINT LETTER

YOUR ADDRESS

DATE

INVESTOR ADDRESS

Dear Madam or Sir:

Subject: PPL Corporation and Llanishen Reservoir (Cardiff, UK)

I am writing to you as one of the fifteen largest shareholders in PPL Corporation (PPL) based in Allentown, Pennsylvania, USA.

You may already be aware that PPL has been embroiled for the past decade in a bitter controversy over the activities of its British subsidiary, Western Power Distribution (WPD). This is seriously affecting its reputation and is damaging WPD and by implication, PPL.

Since 2001, WPD has made four unsuccessful attempts to build a major housing development on the Llanishen Reservoir site in Cardiff, the Welsh capital.

The reservoir is listed by CADW as a building of special architectural/historic interest, is a designated Site of Special Scientific Interest (SSSI), and is an area of nature conservation interest. Cardiff Council, the local authority, also plans to turn the land around the reservoir into a nature reserve.

Despite this, WPD has refused to accept the decisions of the local authority and government ministers in the UK High Court – and as a result has generated considerable anger and resentment from the local community and legislators over the past 10 years. The latest appeal from the firm is due to be heard later in 2011.

I believe PPL and WPD are now in clear breach of the OECD Guidelines for Multinational Enterprises which state that:

'Enterprises should take fully into account the established policies in the countries in which they operate, and consider the views of other stakeholders. In this regard, enterprises should contribute to economic, social and environmental progress with a view to achieving sustainable development.'

I also fail to see how such a long drawn-out fight with my local community, environmentalists, the local authority and the state government can possibly be in your long-term interests as a PPL investor. No successful business can afford to be seen to ignore the views of the communities in which it operates. I therefore urge you to enter into an urgent dialogue with the PPL Board and to encourage them to reconsider whether the current unwillingness to change course is in the long-term interests of all concerned.

Your sincerely,

NAME